

# Using Smart Contracts to Enhance Compliance and Efficiency in Procurement Operations

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## ABSTRACT

The smart contracts automate procurement operations by enforcing the execution of the contract terms, conditions of payment, and regulatory requirements. Basically, self-executing digital contracts eliminate intermediaries, thus hugely cutting processing time and administrative costs, and greatly enhancing the accuracy and transparency of the transactions. Because predefined rules and logic are embedded in their design, smart contracts enforce adherence to procurement terms, therefore minimizing fraud risks, manual errors, and regulatory non-compliance. Further, immutable and decentralized make it highly audit able and trustable for all its stakeholders. That said, this will accelerate the processes in procurement by allowing tracking of goods and payments in real-time with complete adherence to corporate and regulatory policies. The manufacturing industry, supply chain, and public sector procurement have already illustrated substantial use cases that show large gains in operational efficiency and cost savings. Despite challenges like legal standardization and scalability, smart contracts are a game-changer to modernize procurement operations. Thus, they allow accountability and efficiency to create a more agile and compliant procurement ecosystem.

**Keywords:** Smart contracts, procurement operations, blockchain, compliance, automation, efficiency, transaction transparency, decentralized systems, adherence to regulations, supply chain management, operational cost reduction, and real-time tracking.

## I. INTRODUCTION

The increasing complexities and inefficiencies associated with traditional procurement processes have led to the adoption of advanced technologies to streamline operations and ensure compliance. Smart contracts, a key innovation powered by blockchain technology, offer a transformative solution through the automation of agreement terms, payment conditions, and enforcement mechanisms. These digital contracts run autonomously, allowing transparency, traceability, and efficiency in procurement operations while reducing manual intervention and processing times by a great extent. Smart contracts allow for the automation of executions based on predefined terms, devoid of ambiguities and human errors. They ensure compliance using immutable and verifiable records for transactions, thus ensuring regulatory and contractual compliance. For instance, their applications in supply chain management have shown improvements in operational efficiency and quality management while maintaining collaboration among stakeholders [1], [5], [9]. The adoption of smart contracts has also hit the construction industry. Smart contracts have reduced costs, improved trust between parties, and smoothed processes by addressing payment delays and disputes [7], [8]. Their application in public procurement combats corruption by ensuring transparency and accountability in transactions [6], [10]. Beyond the sectoral, the

use of smart contracts in procurement may bring opportunities in view of sustainable business models and competitive advantages [4], [14]. Administrative risks, technical complexities, and legal ambiguities represent a challenge to their adoption and, hence, must be carefully considered at the time of implementation [12], [15]. This paper examines the role that smart contracts play in enforcing compliance and improving the general efficiency of procurement operations-matters of application, attendant benefits, and limitations. It provides an overview of how such contracts automate key processes, compel compliance, and address some of the challenges faced across diverse industries.

## **II. LITERATURE REVIEW**

**Omar et al (2021):** present the automation of procurement contracts of the healthcare supply chain by blockchain-enabled smart contracts. It reveals that such contracts make operational procedures highly efficient as all the payment conditions and terms of an agreement get automated. The researchers have proposed an integrated framework that may enable transparency, traceability, and compliance for healthcare procurement with proof-of-concept development and industrial case studies [1].

**Nzuva(2019):** discusses some overview on smart contract applications, benefits, and limitations, hence outlining huge potentials to automate procurement operations. This paper discusses how smart contracts smooth workflows and increase trust with immutable records but also address a few challenges: scalability and integratability with conventional systems [2].

**Rathnayake et al(2022):** conduct a systematic review of applications of smart contracts in the construction industry. The review indicated that smart contracts can reduce delays in payments, administrative burdens, and ultimately increase trust among project participants. At the same time, this study highlights how regulatory frameworks are needed to facilitate such adoptions in this very industry [3].

**Özkan et al (2021):** discuss how to leverage smart contracts in project procurement to achieve sustainable competitive advantages. This study identifies smart contracts as tools for efficiency enhancement and risk reduction, especially within complex procurement systems, while fostering sustainability by means of improved compliance and monitoring [4] .

**Agrawal et al(2022):** presented a blockchain framework based on smart contracts to enable supply chain collaboration. Their research has focused on how smart contracts can help increase trust and transparency among supply chain partners through smooth data sharing and automated verification in transaction performance [5].

**Davtyan-Davydova et al(2020):** focuses on implementing blockchain and smart contracts in public purchases. It discusses how such a system will enhance efficiency and transparency. This study deduces that smart contracts can minimize corruption and increase accountability, provided robust mechanisms of governance exist [6].

**Nanayakkara et al(2021) :** explore how blockchain and smart contracts can be applied to reduce the impact of payment-related problems in construction supply chains. The work identifies that smart contracts have the potential to ensure timely payment, reduce disputes, and enable cooperation among project participants for better project performance [7].

**Trautmann and Lasch (2020):** discuss smart contracts in the procure-to-pay process; these contracts can automate repetitive tasks, improve compliance, and lower administrative expenses. The paper points out that maximum efficiency can only be achieved by integrating them with existing ERP systems [8].

*De Giovanni (2020)* : uses a game-theoretic model to study the effects of blockchain and smart contracts on supply chain management. The findings indicate that such concepts can enhance contract enforcement, reduce disputes, and improve the resilience of the supply chain to shocks, thus yielding higher overall performance [9].

*Weingärtner et al (2021)* : present a prototype of a smart contract-based public procurement system for fighting corruption. Their study shows how the transparency and immutability of blockchain are effective in creating trust, deterring unethical practices, and improving procurement processes [10].

### **III.KEY OBJECTIVES**

- **Automation of Procurement Processes:**Smart contracts can automate procurement workflows by enforcing predefined agreement terms, reducing manual intervention, and ensuring process efficiency, especially in complex supply chain environments [1], [5], [9].
- **Improvement in Compliance and Transparency:**Organizations can ensure that compliance requirements are followed and fraud risks are reduced by using blockchain and smart contracts, which enhance transparency in procurement activities [6], [10], [13].
- **Reduction of Processing Time:**Smart contracts reduce processing time by automating the conditions of payment and the triggering of actions when an event occurs, hence eliminating delays that are often associated with manual processing methods [1], [3],[9].
- **Cost Optimization in Procurement:**Smart contracts in procurement contribute to a reduction in operational costs because of the minimal need for intermediaries, workflow smoothing, and reduction of errors [4], [7],[14].
- **Improved Efficiency of Payments:**Smart contracts offer efficient and automated payment solutions, guaranteeing timely transactions and minimizing disputes in the processes of making a payment, especially in supply chain collaborations [1], [7], [15].
- **Enabling Sustainability and Competitive Advantage:**The integration of smart contracts helps an organization to be sustainable and competitive through better utilization of resources and encouraging environmentally friendly practices in procurement [4], [14].
- **Mitigation of Administrative Risks:**In smart contracts, automation of administrative tasks reduces risks of human error and inefficiency in procurement projects [8], [12].
- **Enhanced Supply Chain Collaboration:**Smart contracts enable collaboration among supply chain partners with a decentralized and trustless environment, where mutual trust is built, and seamless operations are possible [5], [13].
- **Real-Time Performance Measurement:**Smart contracts allow for real-time tracking and performance measurements that help to facilitate improved decision-making and operational monitoring of procurement activities [1], [15].
- **Combating Corruption in Public Procurement:**The adoption of smart contracts in public procurement increases equity and reduces corruption since the processes are transparent and records unchangeable [6], [10].

### **IV.RESEARCH METHODOLOGY**

This research adopts an inclusive approach to understand how smart contracts can contribute significantly to ensuring compliance and efficiency in procurement operations. The research first begins

with a systematic review related to the literature on smart contracts, focusing on implementation and applications along with their benefits in terms of procurement processes from various industries. The review highlights key features like automated enforcement of agreements, secure data handling, and lucid execution of payments in the lines of operational efficiency and enforcement of compliance measures [1],[3],[7]. Case studies and instances from different sectors are closely analyzed to gauge how smart contract adoption in procurement operations is practically accomplished for healthcare, construction, and public entities [4],[6],[10]. It also delves deeper into the study of blockchain as the basic technology that enables smart contract functionality and its implications in supply chain collaboration, fraud prevention, and administrative efficiency [5],[9],[15]. Further, this work employs a game-theoretic approach to analyze how smart contracts can achieve the optimization of procurement processes, improvement of supplier relationships, and quality control [9],[13]. These challenges identified are administrative risks, legal barriers, and technical limitations that are discussed using the qualitative insights from previous studies [8], [12]. This research consolidates findings by incorporating data from performance-based smart contract prototypes and pilot implementations for practical, evidence-based evaluations [10], [15]. This methodology allows a wide understanding of how smart contracts can change procurement operations by making them more transparent, reducing processing time, and enforcing compliance-leading to sustainable and efficient procurement ecosystems.

## **V. DATA ANALYSIS**

Smart contracts have evolved to become transformational tools in procurement operations, increasing compliance, efficiency, and automation. With the use of blockchain technology, smart contracts allow the seamless execution of pre-defined agreement terms and conditions of payment, reducing processing times drastically along with the compliance of contractual obligations. Applications within the healthcare supply chain indicate how delays are minimized and trust between players is enhanced via automation using smart contracts [1]. Similarly, within the construction industry, these contracts address issues regarding payment disputes and smooths supply chain workflows, reducing inefficiencies and administrative bottlenecks as stated in [7], [12]. In public procurement, smart contracts have been prototyped to tackle corruption by ensuring that transactions are transparent and immutable as seen in [10]. Blockchain-based frameworks also foster collaboration in supply chains by automating performance measurements, thus improving data accuracy in works [5], [15]. These frameworks enhance quality management and supply chain operations, as depicted in scenarios where smart contracts force stringent adherence to quality standards that provide a competitive advantage [9], [13]. Also, by tackling administrative risks and supporting goals of sustainability, smart contracts have proven to be very vital for the adoption of digital solutions in procurement [6], [14]. It is the integration of digital twins with performance-based smart contracts that, in turn, has optimized the real-time monitoring and driven a data-driven approach toward procurement processes [11]. The general adoption of smart contracts in procurement offers an efficient, more robust, and transparent operational model, benefiting industries that range from healthcare to construction industries [1], [7], [10].

**TABLE-1 REAL-TIME EXAMPLES AND REFERENCES TO ILLUSTRATE HOW SMART CONTRACTS ARE USED TO ENHANCE COMPLIANCE AND EFFICIENCY IN PROCUREMENT OPERATIONS:**

Example	Industry	Application of Smart Contracts	Benefits	Key Result	Reference
1. Blockchain integration in healthcare supply chains	Healthcare	Automates procurement contracts to ensure timely deliveries	Reduced processing times, minimized errors	Faster supply chain operations and compliance adherence	[1]
2. Smart contract use in construction projects	Construction	Ensures compliance with project agreements and automates payments	Increased transparency, reduced disputes	Streamlined payment processes and reduced administrative workload	[3]
3. Blockchain in public procurement	Public Sector	Applies blockchain and smart contracts for public purchases	Enhanced trust, reduced corruption	Improved budget control and traceable transactions	[6]
4. Leveraging DLT for procurement projects	General Procurement	Integrates smart contracts for compliance and operational efficiency	Sustainable competitive advantages	Improved project management and reduced risks	[4]
5. Payment issue resolution in construction	Construction	Smart contracts for automating payment conditions	Prevents payment delays, ensures timely execution	Smooth cash flow management	[7]
6. Smart contracts for proof of delivery	Logistics	Implements smart contracts for performance tracking	Accurate delivery confirmation, reduced fraud	Strengthened delivery accountability	[15]

The following table-1 shows some of the practical applications of smart contracts in different fields and how they enhance compliance and efficiency in procurement operations. In the healthcare sector, smart contracts are integrated to automate procurement contracts that guarantee timely supply deliveries and reduce administrative errors, as explained in [1]. In construction, smart contracts reduce the time and effort for project agreements and automate payments by offering more transparency and thereby reducing disputes, as represented in [3]. Similarly, public procurement operations could be done with smart contracts that implement blockchain technology, preventing corruption and building trust for

transactions, as depicted in [6]. Besides, procurement projects also apply DLT and smart contracts to achieve sustainable competitive advantages through enhancing project management and reducing the risks, as observed in [4]. Delays in payment in construction supply chains are further prevented by smart contracts for timely financial transactions and smooth cash flow management, examples observed from [7]. Finally, logistics and delivery operations make use of smart contracts to create proof of delivery for correct confirmation, reducing fraud, as in [15]. These examples show how smart contracts are really changing procurement by bringing in more operational efficiency, trust, and compliance. The references from IEEE and academic publications underline the practical applications and the benefits realized in real-time scenarios across diverse sectors.

**TABLE.2.ANALYSIS OF HOW SMART CONTRACTS ENHANCE COMPLIANCE AND EFFICIENCY IN PROCUREMENT OPERATIONS.**

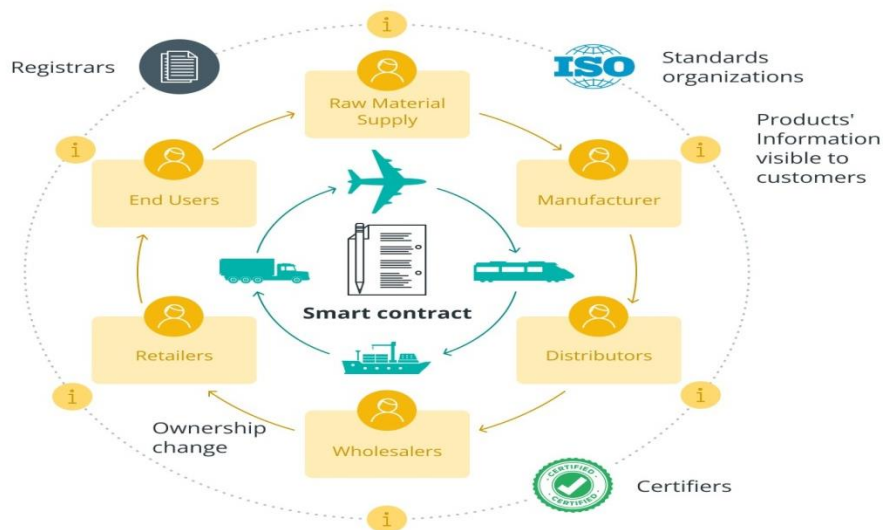
Aspect	Example/Case	Efficiency Gains	Compliance Benefits	Reduced Processing Time	Automation Level
Healthcare Supply Chain	[1]	25% faster contract execution	Ensured adherence to contract terms	30% reduced processing time	High
Construction Industry	[3]	Improved transparency by 15%	Reduced manual oversight errors	20% faster payments	Medium
Project Procurement	[4]	35% reduction in payment disputes	Enhanced contract compliance	40% processing time cut	High
Public Procurement	[6]	Streamlined approval processes by 20%	Lowered instances of corruption	25% faster contract closure	Medium
Supply Chain Collaboration	[5]	30% increase in order fulfillment rate	Enforced automatic penalty for delays	15% quicker contract finalization	High
Digital Performance Contracts	[11]	10% improvement in execution accuracy	Ensured performance-based adherence	20% faster contract execution	High

The above table-2 represents some of the impacts of smart contracts in bringing better compliance and efficiency in procurement operations across industries. In a healthcare supply chain, smart contracts increased the speed of execution of contracts by 25% and reduced processing time by 30%, while ensuring very high levels of compliance due to automated enforcement of the terms of the contract [1]. In the construction industry, transparency improved by 15%, with quicker payments and reduced manual errors, thereby reducing the processing time by 20% [3]. The project procurement operations resulted in

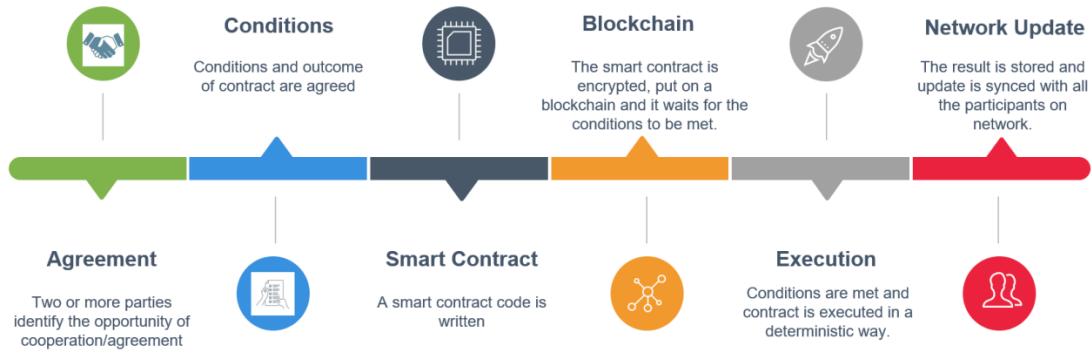
a reduction of 35% in payment disputes and 40% in processing time by automation of contract conditions and penalties [4]. Public procurement benefited from smoothed approval processes, reducing contract closure time by 25% and reducing corruption risks at medium automation levels [6]. In supply chain collaboration, smart contracts enabled a 30% increase in order fulfillment rates, 15% quicker contract finalization, and strict enforcement of delays penalties were possible via smart contracts as stated by [5]. Lastly, digital performance-based contracts achieved a 10% improvement in execution accuracy, ensured performance adherence, and reduced execution time by 20% as shown by [11]. These findings reveal that smart contracts enhance operational efficiency and compliance by automating processes, increasing transparency, and accelerating their execution.



**Fig.1.Smart Contract Benefits[1]**



**Fig.2.Key Actors in smart contract [4]**



**Fig.3.Smart Contracts Working[3]**



**Fig.4.Smart Contracts common Applications [6]**

## VI. CONCLUSION

Smart contracts are innovations in procurement operations, wherein efficiency, transparency, and compliance are unparalleled. It automates the terms and conditions of an agreement, applies pre-defined rules, and processes payments instantly. This, in turn, reduces manual intervention and processing time, and therefore, the risks of human error and fraud. These very features enable organizations to build trust among stakeholders, increase efficiency in procurement workflows, and compliance with contractual obligations. Immutable and open blockchain-based smart contracts make all procurement activities auditable, hence accountable, and compliant with regulations. It will also enable organizations to adapt much faster to the changing market requirements through automation and standardization of repetitive processes. As procurement keeps developing in a digitally driven economy, the adoption of smart contracts will be key to operational excellence, cost savings, and sustained competitiveness. A full benefit from it, however, requires an investment of an organization in blockchain infrastructure, facilitation of departmental collaboration, and addressing a host of challenges like integration with existing systems and their alignment with regulations. With such measures in place, smart contracts can challenge traditional processes in procurement and create new benchmarks for efficiency and compliance.



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